

**Non- Attendance Policy:**

We realize that things happen and that you might need to cancel or reschedule your appointment.

Our doctors are regularly fully booked, and we have cancellation list of patients waiting for appointments.

Please advise us if you are running late or cannot make your appointment.

**Cancellation requirements:**

Regular appointment: at least 1-hour notice

Surgeries or long appointments: at least 4 hours' notice

**As of 1 July 2020**, you will be sent an account for a non- attendance fee of \$55 incl. GST if you fail to cancel or provide us with enough notice. This amount is not claimable through Medicare.